MANAGING CHANGE

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SUGGESTED FOR JANUARY 2018

Leading Change
Duration 1 hr. 42 min.

This course covers techniques that will increase the likelihood of your change succeeding, such as anticipating resistance, creating a compelling vision, and using emotional intelligence to build staff consensus.


Influencing Others
Duration 1 hr. 21 min.

Explains how to influence others when you're at the "pivot point of influence," by applying 18 scientifically confirmed methods. You'll learn how to choose the best steps for your situation, and have people want to be influenced by you.


Building Trust
Duration 1 hr.

Learn how to strengthen relationships within the three circles of trust. Plus, learn how to build trust in remote teams, repair lost or broken trust, and deliver an apology to speed the rebuilding process.


Powerless to Powerful: Taking Control
Duration 58 min. 57 sec.

This course helps you make the choice to embrace life's challenges, to go from victim to hero, and shows how to help others do the same through support and coaching.


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